

Service Manager

We're Hiring: Glazier looking to transition to a leadership role

We are a well-established market leader in the Glass Industry.

Our clients range from homeowners looking to improve the aesthetics, functionality, or safety of their homes to designers, architects and builders who need reliable service and quality glass.

Do you love the fast pace of the day to day – yet still get to be onsite to measure and meet clients?

 **Location:** Kirrawee – Sutherland Shire

 **Schedule:** Monday to Friday, full-time

The Role:

The Service Manager plays a pivotal role in overseeing the day-to-day operations of our job management system (ServiceM8) and ensuring seamless coordination across the business. This hybrid role combines operational planning, technical support, project coordination, and leadership on-site.

The ideal candidate will balance productivity, staff development, customer satisfaction, and budget alignment while acting as the right hand to the Operations Manager.

Your Key Responsibilities:

- Operational
- Job Estimates
- Job Management & Workflow Coordination
- On-Site Work & Leadership Customer & Technical Support
- Financial Oversight

What You'll Bring

- Glazier by trade
- Solid all round knowledge of various glass installations – strong on the replacement and aluminium side
- Focus on aluminium, shopfronts, office partitions, overhead partitions
- Must be super organised and can cope with changing situations
- Strong communication skills

Peace of mind guaranteed from start to smooth finish

- Computer savvy
- Prepared to make decisions & work autonomously
- Prepared to lead people have difficult conversations
- Will jump on the tools and do what it takes to get the job done and meet the objectives of the role

We are offering:

- **Negotiable** salary package based on experience
- Huge diversity of work
- Good team environment with a sense of belonging
- Motor Vehicle available to the right person

If you love working with glass and are looking for a chance to work on a diverse range of projects with a progressive team then this is **the job for you!**

💎 **Why Join Us?**

You'll join a passionate, tight-knit team that values design, collaboration, and doing things with pride. We offer a flexible yet fast-paced and rewarding work environment, opportunities to grow with the business.

Please send your resume to glen@greaterglass.com.au

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