

PRODUCT CARE FACTSHEET:

Guidelines for cleaning Glass

Introduction

The durability, beauty and transparent properties of glass have made it one of the worlds most utilised building materials. The correct cleaning procedure plays a vital role in maintaining the visual and structural qualities of glass.

Dirt on glass

The first possible phase in which glass can become dirty is usually during construction. Debris such as masonry dust, welding, cement particles, paint and tape residue can come in contact with the glass.

Cement and concrete are highly alkaline and can cause irreparable damage to the glass surface. Therefore all trades must take due care whilst working near glass. At the time of construction suitable precautions must be taken to minimise any damage to the glass surface.

The ongoing maintenance of the glass is an important factor in its performance. It should be explained to the end user, the form of a simple cleaning procedure.

Cleaning of uncoated glass

Remove any dirt or debris from the glass as soon as it is visible. When possible avoid cleaning glass in direct sunlight.

- Flood the surface with water or cleaning solution to remove loose dust and grit
- For best results, clean the glass beginning at the top and working downwards
- Wipe with a clean wet cloth, free of grit, (as gritty dirt particles picked up by the cloth could scratch the glass), until glass is visibly clean.
- Rinse with clean water.
- Dry immediately with a clean lint-free cloth or good clean squeegee.
- Do not allow metal squeegee holders to touch the glass surface.
- Do not use any additives that contain hydrofluoric acid, or have the possibility of forming hydrofluoric acid.

Cleaning of coated Low-E glass

This addresses the procedures for cleaning pyrolitic coated (hard coat) Low E glass. The presence of the Low E coating can be confirmed by using an electronic continuity tester or by touch. Low E coating feels noticeably rougher than a smooth glass surface.

Disclaimer: This guide has been developed to provide general guidance, awareness and education to our customers. It should not be viewed as a definitive guide and should be read in conjunction with the requirements of the National Construction Code. While every effort has been made to ensure the information is accurate Greater Glass expressly disclaims all and any liability to any person for anything done in reliance on this publication. No responsibility is accepted by Greater Glass for any mistakes, errors or omissions in this guideline.

Peace of mind guaranteed from start to smooth finish

The following instructions will NOT harm ordinary uncoated glass. It is important to note the normal presence of a haze on some coated glass under some conditions. If encountered, consult the manufacturer before cleaning.

The coated surface of the glass will be to the interior. Extra care must be taken whilst cleaning this surface to prevent damage to the coating. Ensure gloves are worn, and jewellery and watches are removed before cleaning.

- Flood the glass surface generously with recommended cleaning product (clear liquid Windex, or similar), or a mixture of one part vinegar with ten parts water, or a cloth saturated with the cleaning solution.
- Wipe the wetted surface with a clean, lint free towel or cloth.
- Wipe dry with a dry, clean, lint free towel or cloth. Do not use a squeegee on the coated (interior) surface.
- To prevent streaking, stop wiping when the glass is almost dry and there is a uniform film of moisture left on the glass surface. The moisture will quickly evaporate leaving a clean surface.

Spot cleaning of coated Low E glass

Occasionally spot cleaning may be required to remove stubborn dirt or foreign materials that can adhere to the Low E glass surface.

Spot cleaning products work to remove markings from grease, oil, tape adhesive and crayons, or other waxy materials as well as paint and rub-off marks from plastics.

- Apply a small quantity of the manufacturer's approved cleaner for the type of coated glass you are cleaning, to a clean wet cloth or towel.
- Rub on areas of glass needing spot cleaning
- Wipe clean using a dry, clean, lint free towel or cloth following the routine cleaning procedure given above.

**** Do not use razor blades, steel wool, scouring bristles or other metallic or abrasive objects on the coated surface. If metallic objects touch the coated surface, a thin layer of metal removed from the object may be deposited onto the surface which will result in a discoloured stain that is difficult to remove using normal cleaning procedures.**